

HEALTH ADVISORY

Dear Valued Kids Quest and Cyber Quest Guests,

Our top priority will always be the health and safety of our employees and the children entrusted to our care. Recently, there has been daily media coverage about the spread of COVID-19 (coronavirus). You may have questions about our response plan to the global outbreak, so we want to take a moment to share an update with you.

- We continue to be proactive with daily monitoring of any new developments with the coronavirus/COVID-19.
- We have a member of our board that has joined the Minnesota COVID-19 Advisory Council with leading health experts. As a member of the advisory council, we will have access to the latest information on the coronavirus, protocol, and other important matters related to prevention and action to minimize issues related to COVID-19. We will immediately pass on any new suggested best practices.
- Please be assured that as part of our operational procedures, we have an emergency preparedness plan to guide us in the event of an outbreak of infectious illness.

What we are doing?

The current disease prevention protocol we have in place for the guests and employees at our centers and arcades:

- Wash hands often with soap and warm water for at least 20 seconds
- Do not share food or personal items with others
- Cover your cough or sneeze with a tissue or your upper arm, then throw the tissue in the trash
- Avoid touching your mouth, nose, and eyes with unwashed hands
- Get plenty of rest and remain hydrated
- Stay home when you or a child are sick, except to get medical care
- Avoid close contact with people who are ill or exhibiting symptoms
- Clean and disinfect objects and surfaces that are frequently touched

In addition, we are mandating that all children wash their hands prior to entering the Kids Quest play floor—providing an extra layer of sanitation to the usual handwashing we require before and after meals, and when using the restroom. At Cyber Quest, we are now asking all guests to sanitize their hands before and after arcade play to ensure a clean environment as well.

Barring any mandated closure by government agencies, we intend to remain open to serve your guests, with no disruption of business. If an exposure is discovered, we will follow CDC protocol

which would include closure, deep cleaning, employee interviews, and if applicable, quarantine. Should this occur, we will contact you immediately as soon as we receive confirmation, and we will in turn notify our guest base of a closure.

This is an unprecedented situation that we are hopeful will be resolved soon. As we navigate this challenge, we would like to ask for the support of casino housekeeping to provide cleaning products should the need arise for additional supplies. In the advent of an exposure, we will follow the mandated protocol established by the CDC to ensure the health of our guests and employees. We will continue to monitor virus updates and follow recommendations set forth by state and federal government agencies and infectious disease professionals, and work with you to apply effective virus control strategies.

As always, our primary concern is the safety and health of our little guests and our employees. As more information becomes available, we will share developments with you. In the meantime, please feel free to contact us at contact@kidsquest.com with any questions you may have.

When to Stay Home

Fever

Oral temperature of 100° F or higher. Individuals should not return to the center until fever free (without medication) for 24 hours.

Vomiting

Two or more episodes in the previous 24 hours. Individuals should not return to the center until vomiting or urge to vomit stops or until a medical exam indicates it is not due to a communicable disease.

Diarrhea

Increased number of stools compared with a person's normal pattern, along with watery stools and/or decreased stool form. Individuals should not return to school until the diarrhea stops or until a medical exam indicates this is not due to a communicable disease.

Rash

Rashes may be caused by many different conditions including illness, allergies or specific skin conditions. Individuals should not return to the center until a medical evaluation indicates the symptoms are not communicable.

Signs/Symptoms of Possible Severe Illness

Uncontrolled coughing, difficulty breathing, wheezing, unusually tired, persistent crying, unusual color (e.g. jaundice). Individuals may return after symptoms dissipate and/or medical evaluation determines the individual is healthy and/or the condition not communicable.