

TINY TOTS INFANT CARE RESERVATION POLICY

Kids Quest families often have children of different ages who check-in with us. Some kids will qualify for our open play floor (ages 30 months to 12 years) and those under 30 months old are cared for in our Tiny Tot Room--a special play space with additional staff and age-appropriate activities. Capacity for this area is limited, so to better serve you, we are pleased to announce a reservation system to ensure that when you visit our center, your baby or toddler will have a wonderful place to enjoy!

Maximum Time

Reservations are up to two hours maximum per booking and require a \$25.00 non-refundable deposit. You may not spilt your reservation time in two visits during the same day. Reservations are highly recommended. There is no guarantee of space without a reservation. You can extend your care time by contacting the center directly, requests will be accommodated if space is available.

Cancellations

We ask that you contact the center within 24 hours of the reservation to cancel and/or make any changes. Failure to notify us of the cancellation and/or no shows, will result in forfeiting the \$25.00 reservation fee.

Late Pick Up

Guests must pick up their child by the end of their reserved time. For every 15-minute increment you are late, we will place a courtesy call to you. If space is available, your time will be extended based on the hourly rate. If space is not available, standard late fees will apply.

Check-in Procedures

All standard check-in and health visit policies will apply. Absolutely no sick children will be accepted in Kids Quest. Children of questionable health will be denied access at the discretion of the management team. If your child becomes ill while in our care, you will be contacted immediately. View our child wellness policy for more information.