

Birthday Policies & Procedures

Thanks for entrusting Kids Quest to host your upcoming celebration. We make it as easy as possible by taking care of the details so you can focus on what really matters - celebrating. As part of our continued commitment to safety and privacy of all our guests, below are our updated rules and policies that will ensure your event is the best that it can be.

- Party space setup will ensure that table and chairs are staged to adhere to CDC social distancing guidelines.
- Party Pro will always wear a party hat as well as gloves and mask.
- Party size will also be limited to a total of 14 guests including up to 10 children and 4 adults
- Each party will be limited to two-hours event with an hour in between events to allow for our staff to properly clean and sanitize the space for the next event.
- All party guests and adults must wear face masks on the play floor, common areas and inside the party room when on the Kids Quest and/or Cyber Quest premises. Masks may temporarily be removed for eating and drinking at the designated tables only. Masks must be worn whenever not eating or drinking.
- Guests will be required to remove shoes and place in plastic bags. Socks are available for purchase if needed.
- Birthday gifts will be placed on gift cart and escorted to the room/space by staff member.
- Birthday treats must come from a commercial source. Treats must be individually wrapped and ready to serve. Outside refreshments are not allowed within Kids Quest or Cyber Quest.
- Party Pro will be taking a birthday photo with birthday child and immediate family only. No large group photos with entire party will be provided. Proper social distancing guidelines will be observed.
- Party favors will be handed out to each birthday child and their guest upon departure. Any additional items brought in by the parent will be handed out as the children leave the center.
- Adults who are attending the birthday party must stay within the designated party room and cannot engage with non-guest children on the public play floor.
- Adults must use the restrooms within the party room or outside the center on the casino/resort premises.
- Photography is allowed within the party room only and cannot take place on the public play floor. This policy protects the privacy of non-party guests.
- Party guests must abide by the play floor rules. Inappropriate behavior by party guests can result in party cessation without refund.
- A waiver must be signed for party guests who wish to take part in Oculus virtual-reality activities.
- Additional guest refreshments may be available from the Quest café and will be added to the party host's invoice. All additional food and/or beverages must be consumed within the designated party space.
- Post- party play time is available for guests at an additional, affordable cost. Ask Party Pro for more details.